

1. Stakeholder Feedback


2. Action Taken Report

Stakeholder Feedback

SHRI RAM COLLEGE MUZAFFARNAGAR



Report on Stakeholders' Feedback Session 2022-2023


Coordinator
IQAC, Shri Ram College,
Muzaffarnagar


Chairman
IQAC, Shri Ram College,
Muzaffarnagar

To,
The

Dr. Ashfaq Ali

Associate Professor, Department of Commerce
Shri Ram College.

01-11-2022

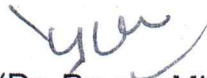
Dear Sir,

Subject: Selection Letter for the Position of Committee Coordinator

With immense pleasure, we inform you that you have been selected for the position of Committee Convener of **Feedback Committee** for the academic session 2022-2023. We believe that your qualifications, experience, and skills fit perfectly for this work.

You are expected to coordinate the aforesaid committee with immediate effect. As a Convener of committee, you are authorized to include the members as per your suitability for smooth functioning of committee work for the College.

In case of any doubts or questions related to this you may get in touch with the undersigned, we will effectively resolve it. We are hoping for positive response.


(Dr. Purna Mittal)
Principal, SRC


Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar


Chairman
IQAC, Shri Ram College,
Muzaffarnagar

Shri Ram College, Muzaffarnagar

Dear Colleague (s)
Shri Ram College
Muzaffarnagar

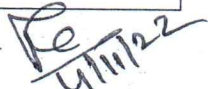
04-11-2022

Subject: Renewal Letter for the Position of Feedback Committee

With immense pleasure, we inform you that you have been selected for the position of Committee Members of **Feedback Committee** for the academic session 2022-2023. We believe that your qualifications, experience, and skills fit perfectly for this work.

You are expected to coordinate the aforesaid committee with immediate effect. As a Member of Committee. In case of any doubts or questions related to this you may get in touch with the undersigned, we will effectively resolve it. We are hoping for positive response.

| S. No. | Name | Designation | Signature |
|--------|---------------------|------------------|---|
| 1 | Dr. Pankaj Kumar | Committee Member |  |
| 2 | Dr. Pooja Tomar | Committee Member |  |
| 3 | Dr. Vipin Saini | Committee Member |  |
| 4 | Dr. Amit Tyagi | Committee Member |  |
| 5 | Dr. Minakshi Kakran | Committee Member |  |


(Dr. Ashfaq Ali)
Committee Convenor


Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar


Chairman
IQAC, Shri Ram College,
Muzaffarnagar

Shri Ram College, Muzaffarnagar

NOTICE

Date 14.11.2022

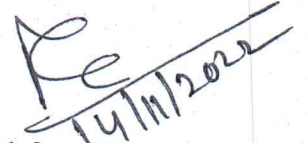
All the respected feedback committee members, are hereby informed that a meeting will be held on 19.11.2022, 3:30 PM at Principal's office, SRC Block B. The agenda of meeting will be upcoming stakeholder's feedback and students' satisfaction survey. You are requested to join the same.



(Dr. Ashfaq Ali)
Committee Convenor

CC to

1. Principal SRC for kind information please
2. Coordinator, IQAC
3. Respective department Heads & feedback committee members



(Dr. Ashfaq Ali)
Committee Convenor



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Feedback Committee Working & Objectives

2022-2023

In the ever-evolving landscape of Higher Education, the pursuit of excellence is a constant. At the heart of this endeavour lies a crucial element that is often underused the feedback system. Gathering different feedbacks as Students' Feedback, Faculties' Feedback, Alumni Feedback, Parents' Feedback and Employers' Feedback are not merely a formality, it is an indispensable tool that can shape the very essence of educational institutions and enhance the teaching and learning and overall experience for all involved. Shri Ram College has a brilliant team behind the feedback committee for feedback conduction. The institute has a distinct feedback system. The Committee taking feedback from all stakeholders, namely, students, teachers, parents and alumni once a year.

The collective feedback is summarized and analysed for the corrective measures and continuous improvements, the objective of feedback collection is to provide a framework for acquiring, summarizing and documenting information on the inputs received from all the stakeholders

viz. students, faculty, alumni, employers and parents.


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Objectives of Feedback Committee:

- To significantly increase students' interaction with the institution.
- To Improve the Quality of Teaching and new up-dation on value added module
- To Communicate with all stakeholder regarding the progress of institute
- Analysis the report and intimate to management regarding the progress
- Create linkage with Alumni and Students for Better employability opportunity
- Promote the interests and welfare of Students and All other stake holders
- Whenever any Alumni or parents visit the college, feedback is taken.
- Feedback processes is systematic and respectful to the rights of all stakeholders


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IQAC, Shri Ram College,
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(Dr. Ashfaq Ali)
Convenor Feedback Committee


Chairman
IQAC, Shri Ram College,
Muzaffarnagar

Report on Analysis of Stakeholders' Feedback

Session 2022-2023



SHRI RAM COLLEGE
MUZAFFARNAGAR, (UP)

Submitted By: -

| | |
|---------------------|----------|
| Dr. Ashfaq Ali | Convenor |
| Dr. Pankaj Kumar | Member |
| Dr. Pooja Tomar | Member |
| Dr. Amit Tyagi | Member |
| Dr. Vipin Saini | Member |
| Dr. Minakshi Kakran | Member |

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1. Employer's Feedback on Curriculum & Institute 2022-2023

Employers are important stakeholders for an educational institution who provide final placement to the graduating students. They give opportunity to the talent of college to flourish in a real-life situation on-the-job work. Therefore, employers' feedback is very-very important that helps us knowing about the students' quality and scope to develop their personalities. Shri Ram College, Muzaffarnagar conducts feedback from the employers every year to know their opinion on curricula and the college. The feedback form consists of 12 items covering various aspects of students' personalities and syllabi of the course. The opinion is given through 5-point Likert scale where the scale is divided into five points from 5 to 1. (5 denotes satisfied, 4 denotes partially satisfied, 3 denotes neutral, 2 denotes partially dissatisfied and 1 denotes dissatisfied)

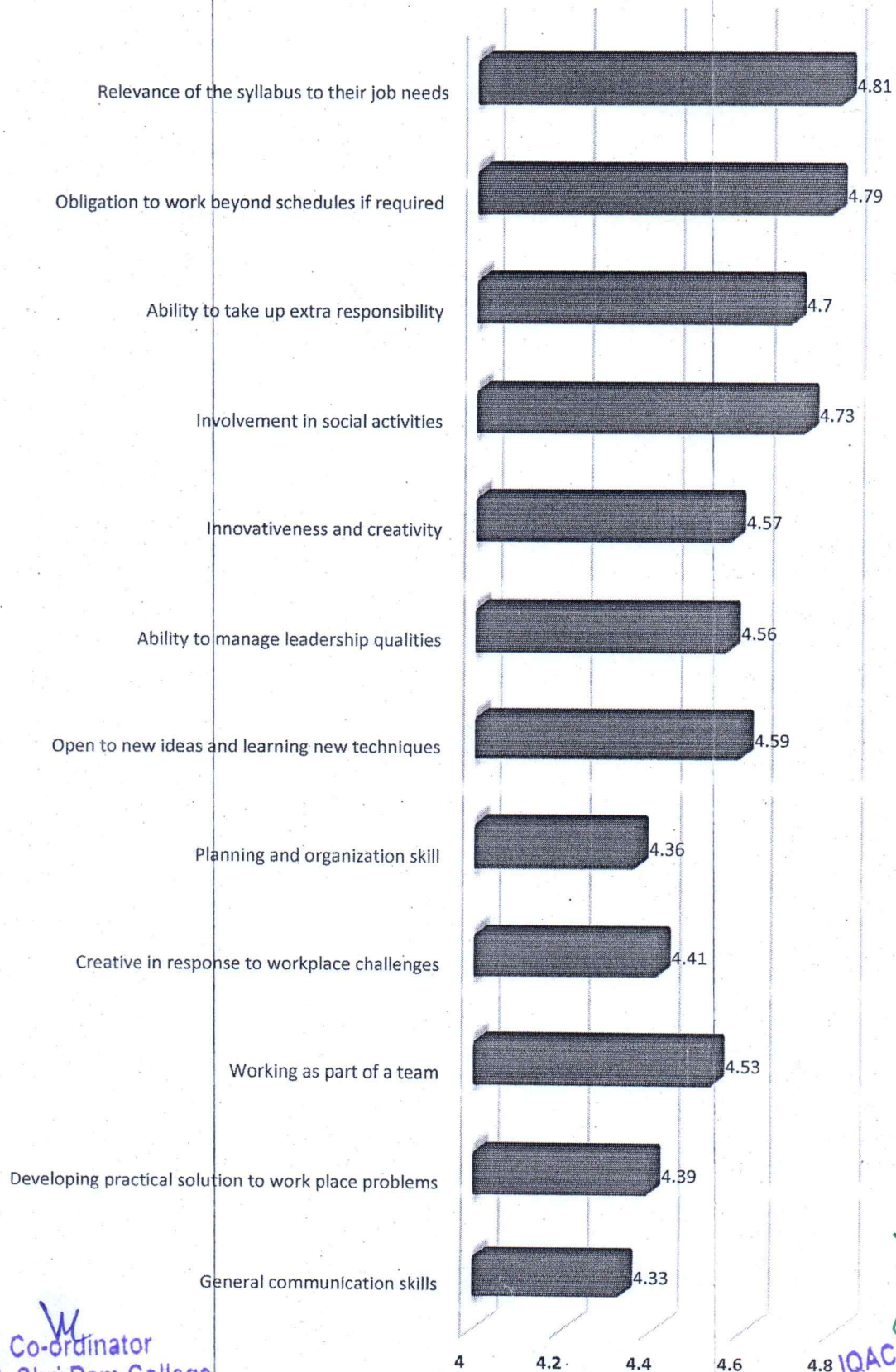
In the year 2022-2023 the employers were asked to give their opinion on 12 different aspects assigning each item a score from 5 to 1. After analyzing the entire feedback received from the employers' average scores were calculated.

Following bar chart presents a summary of feedback for each item from the employers and the average scores are given in the next table and bar chart.


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Employer's Feedback on Curriculum & Institute 2022-2023



W
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IQAC, Shri Ram College,
Muzaffarnagar


ijr
Chairman
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Muzaffarnagar

| S.N. | PARAMETERS | SCORE |
|----------------------|--|-------------|
| 1 | General communication skills | 4.33 |
| 2 | Developing practical solution to work place problems | 4.39 |
| 3 | Working as part of a team | 4.53 |
| 4 | Creative in response to workplace challenges | 4.41 |
| 5 | Planning and organization skill | 4.36 |
| 6 | Open to new ideas and learning new techniques | 4.59 |
| 7 | Ability to manage leadership qualities | 4.56 |
| 8 | Innovativeness and creativity | 4.57 |
| 9 | Involvement in social activities | 4.73 |
| 10 | Ability to take up extra responsibility | 4.70 |
| 11 | Obligation to work beyond schedules if required | 4.79 |
| 12 | Relevance of the syllabus to their job needs | 4.81 |
| AVERAGE SCORE | | 4.56 |

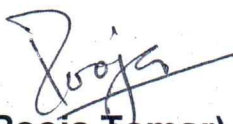

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 Chairman
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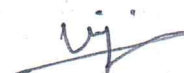
It can be observed from the above table that the employers have given the highest score of 4.81 to "Relevance of the syllabus to their job needs" and "Obligation to work beyond schedules if required" followed by 4.79. "General communication skills" and "Planning and organization skill", whereas as a lowest score of 4.33 and 4.35. That means, in the opinion of employers, college is doing well in those areas where rank is high and college has to make more efforts for the areas where the score is low. The average score is 4.56 as an overall performance of the students of Shri Ram College. The score shows that the employers are highly satisfied with the SRC students but some scope is still there to improve upon.



(Dr. Pankaj Kumar)
Member



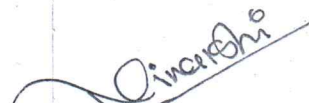
(Dr. Pooja Tomar)
Member



(Dr. Vipin Saini)
Member




(Dr. Amit Tyagi)
Member



(Dr. Minakshi Kakran)
Member



(Dr. Ashfaq Ali)
Convenor


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2. Student's Feedback on Curriculum 2022-2023

Most important stakeholders for an educational institution are its students. Colleges are run for the students not only to educate them for obtaining their degree but also developing their personalities in order to produce more educated and responsible citizens of the country.

It is the students who take classes and passed the examinations completing the curricula of the courses. Therefore, their feedback is an important way to know their opinion about the curriculum and education system in a college.

Shri Ram College, Muzaffarnagar conducts student feedback every year to assess their opinion about the course curriculum and teaching. The feedback form consists of 10 items covering various aspects. The opinion is given through 5-point Likert scale where the scale is divided into five points from 5 to 1.

(5 denotes satisfied, 4 denotes partially satisfied, 3 denotes neutral, 2 denotes partially dissatisfied and 1 denotes dissatisfied).

In the year 2022-2023 the students were asked to give their opinion on 10 different aspects assigning each item a score from 5 to 1. After analyzing the entire feedback received from the students' average scores were calculated.


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Following bar chart presents a summary of feedback for each item from the students and the average scores are given in the next table and bar chart.

| S.N. | PARAMETERS | SCORE |
|------|---|-------|
| 1 | Depth of the Course, Content including project work is sufficient as per the need of Industry | 4.65 |
| 2 | Extent of Coverage of course is applicable as per course objectives | 4.67 |
| 3 | Syllabus is applicable/relevant to real life situations | 4.61 |
| 4 | Curriculum is containing learning value in terms of Knowledge & Concepts manual skills analytical abilities and Broadening perspectives | 4.73 |
| 5 | Course curriculum has clarity and relevance of textual & reading material | 4.63 |
| 6 | Course content is relevant with additional source material | 4.69 |
| 7 | Syllabi address the course objectives of various courses | 4.59 |


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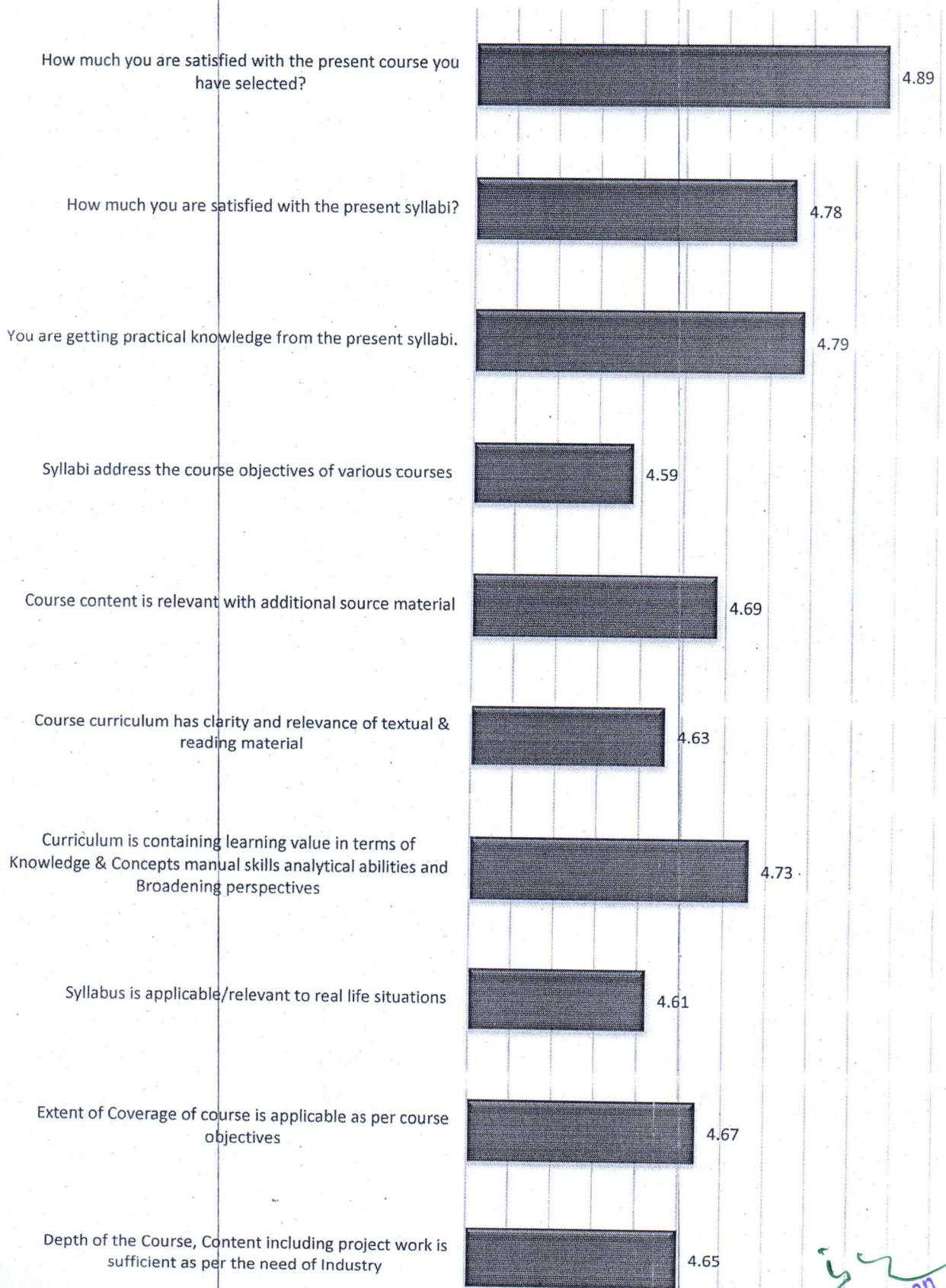

 Chairman
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| | | |
|----------------------|---|-------------|
| 8 | You are getting practical knowledge from the present syllabi. | 4.79 |
| 9 | How much you are satisfied with the present syllabi? | 4.78 |
| 10 | How much you are satisfied with the present course you have selected? | 4.89 |
| AVERAGE SCORE | | 4.70 |


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Student's Feedback on Curriculum 2022-2023




 Co-ordinator,
 IQAC, Shri Ram College,
 Muzaffarnagar


 Chairman
 IQAC, Shri Ram College,
 Muzaffarnagar

4.40 4.45 4.50 4.55 4.60 4.65 4.70 4.75 4.80 4.85 4.90 4.95


The observations made through this feedback were like they have scored highest score of 4.89 to “How much you are satisfied with the present course you have selected? .” followed by 4.79 to “You are getting practical knowledge from the present syllabi.” on the other hand they have scored lowest 4.63 to “Course curriculum has clarity and relevance of textual & reading material” and then 4.65 to “Depth of the Course, Content including project work is sufficient as per the need of Industry”.

The average score received from students for this feedback is 4.70.

The score shows that the students are highly satisfied giving this feedback.


(Dr. Pankaj Kumar)
Member


(Dr. Pooja Tomar)
Member


(Dr. Vipin Saini)
Member


(Dr. Amit Tyagi)
Member


(Dr. Minakshi Kakran)
Member


(Dr. Ashfaq Ali)
Convenor


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Muzaffarnagar


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3. Alumni's Feedback on Curriculum 2022-2023

Alumni are also one of the stakeholders of an educational institution. They are the former students who have spent 3 to 5 years of their life in the college and then working as professional somewhere. Their opinion about the college and course-curriculum is very-very important.

Alumni generate invaluable contributions to the institute by their social and professional networks. Once they enter their professional life, they can make good judgements. they can opine better for their course which they passed for its relevance and its applicability.

The feedback form consists of 18 items covering various aspects. The opinion is given through 5-point Likert scale where the scale is divided into five points from 5 to 1. (*5 denotes satisfied, 4 denotes partially satisfied, 3 denotes neutral, 2 denotes partially dissatisfied and 1 denotes dissatisfied*)

In the year 2022-2023 the alumni were asked to give their opinion on 18 different aspects assigning each item a score from 5 to 1. After analyzing the entire feedback received from the alumni average scores were calculated.

Following bar chart presents a summary of feedback for each item from the alumni and the average scores are given in the next table and bar chart.


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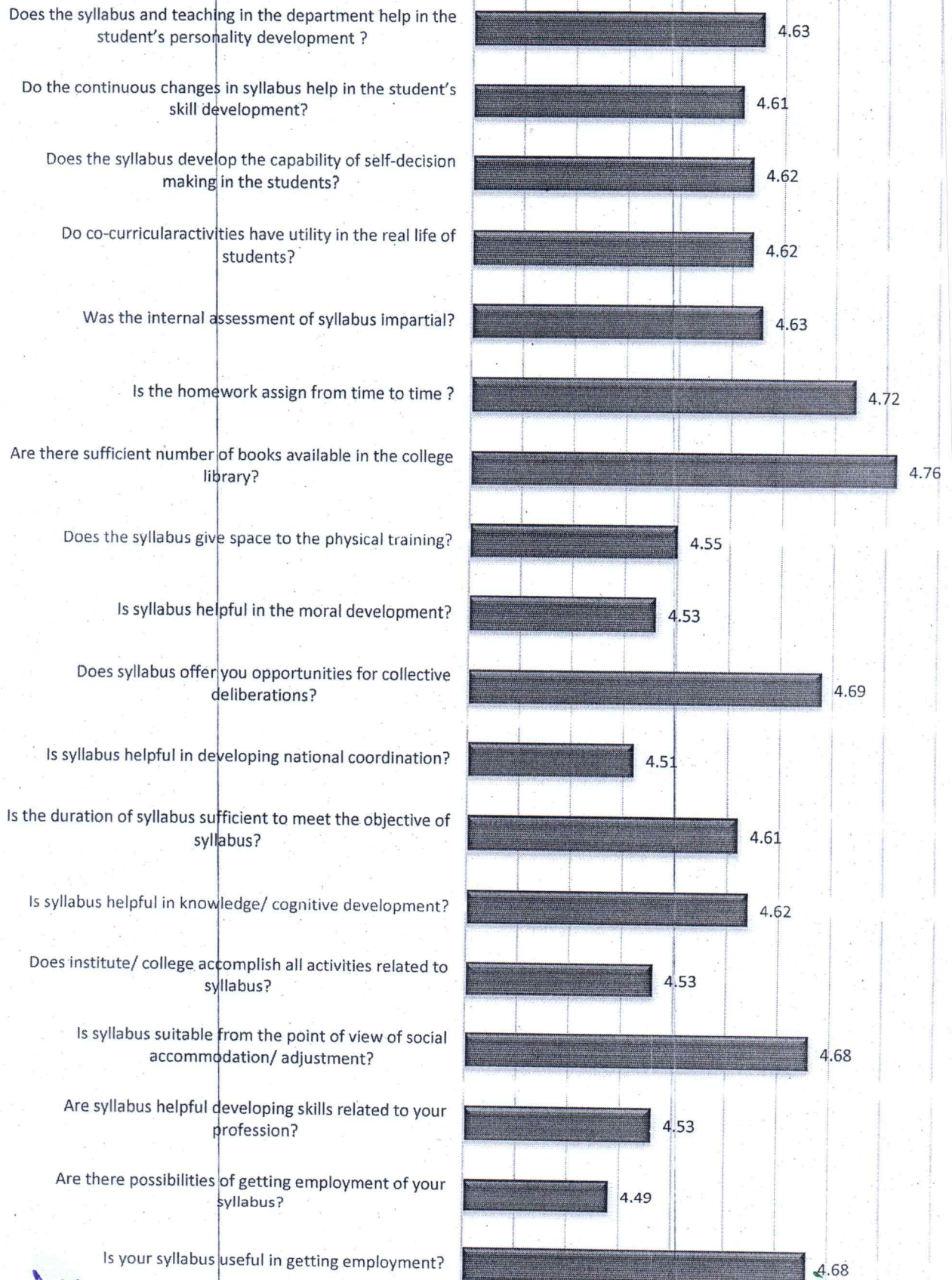

Chairman
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| S.N. | PARAMETERS | SCORE |
|----------------------|---|-------------|
| 1 | Is your syllabus useful in getting employment? | 4.68 |
| 2 | Are there possibilities of getting employment of your syllabus? | 4.49 |
| 3 | Is syllabus helpful developing skills related to your profession? | 4.53 |
| 4 | Is syllabus suitable from the point of view of social accommodation/ adjustment? | 4.68 |
| 5 | Does institute/ college accomplish all activities related to syllabus? | 4.53 |
| 6 | Is syllabus helpful in knowledge/ cognitive development? | 4.62 |
| 7 | Is the duration of syllabus sufficient to meet the objective of syllabus? | 4.61 |
| 8 | Is syllabus helpful in developing national coordination? | 4.51 |
| 9 | Does syllabus offer you opportunities for collective deliberations? | 4.69 |
| 10 | Is syllabus helpful in the moral development? | 4.53 |
| 11 | Does the syllabus give space to the physical training? | 4.55 |
| 12 | Are there sufficient number of books available in the college library? | 4.76 |
| 13 | Is the homework assign to you from time to time? | 4.72 |
| 14 | Was the internal assessment of syllabus impartial? | 4.63 |
| 15 | Do co-curricular activities have utility in the real life of students? | 4.62 |
| 16 | Does the syllabus develop the capability of self-decision making in the students? | 4.62 |
| 17 | Do the continuous changes in syllabus help in the student's skill development? | 4.61 |
| 18 | Do the syllabus and teaching in the department help in the student's personality development? | 4.63 |
| AVERAGE SCORE | | 4.61 |


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Alumni's Feedback on Curriculum 2022-2023




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 Muzaffarnagar


 Chairman
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 Muzaffarnagar

The observations made through this feedback were like they have scored highest score of 4.76 to "Are there sufficient number of books available in the college library" and "Is the Homework assigne to time to time" and followed by "Is the homework assign to you from time to time?" of 4.72. "Is syllabus suitable from the point of view of social accommodation/ adjustment?", "Are there possibilities of getting employment of your syllabus?" & Are syllabus helpful developing skills related to your profession? 4.49 & 4.53.

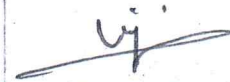
The average score received from Alumni for this feedback is 4.61. That score shows that the Alumni are highly satisfied giving this feedback



(Dr. Pankaj Kumar)
Member




(Dr. Pooja Tomar)
Member



(Dr. Vipin Saini)
Member



(Dr. Amit Tyagi)
Member



(Dr. Minakshi Kakran)
Member



(Dr. Ashfaq Ali)
Convenor


Co-ordinator
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Muzaffarnagar


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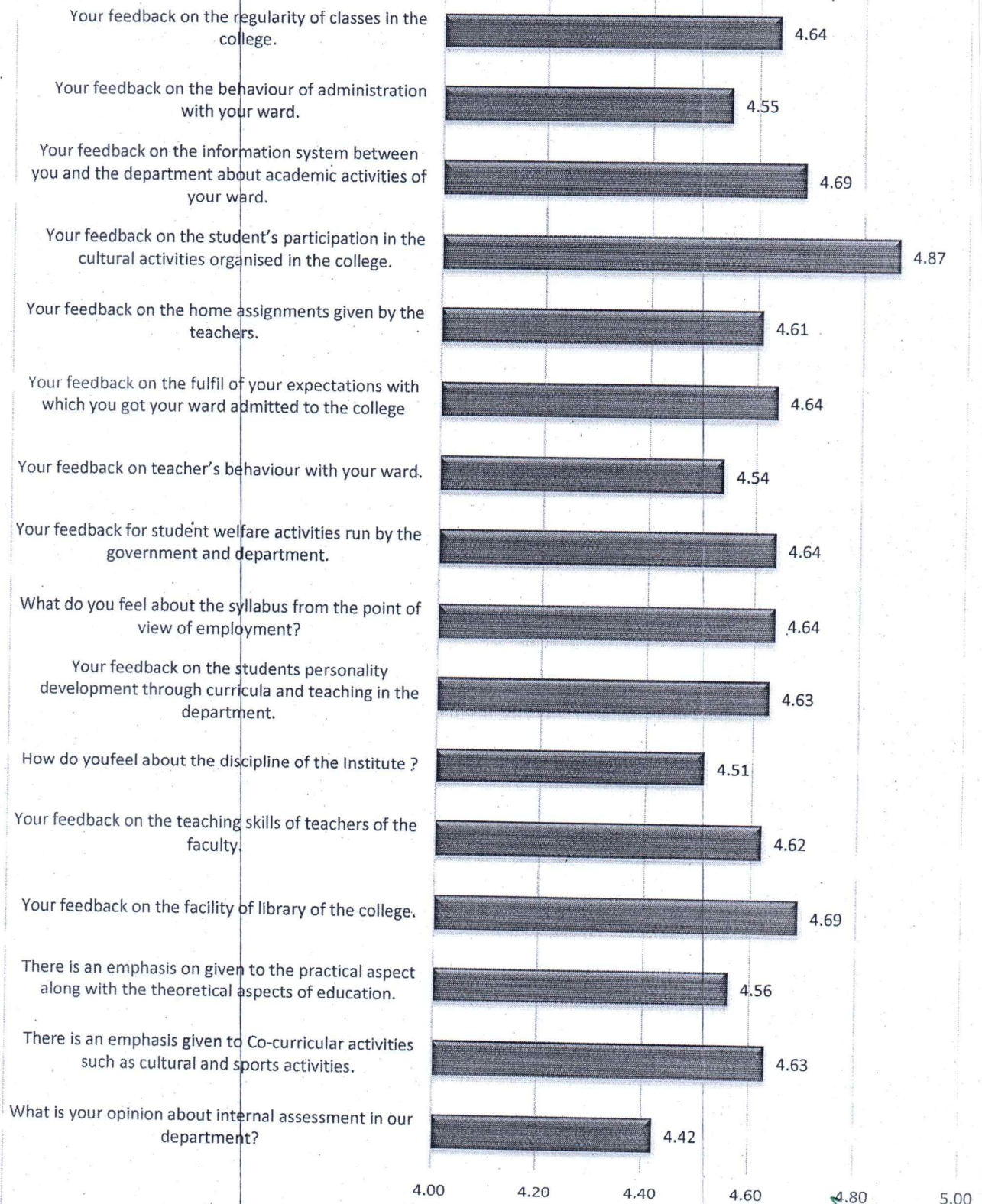
Following bar chart presents a summary of feedback for each item from the parents and the average scores are given in the next table and bar chart.

| S. N. | PARAMETER | SCORE |
|----------------------|--|-------------|
| 1 | What is your opinion about internal assessment in our department? | 4.69 |
| 2 | There is an emphasis given to Co-curricular activities such as cultural and sports activities. | 4.62 |
| 3 | There is an emphasis on given to the practical aspect along with the theoretical aspects of education. | 4.53 |
| 4 | Your feedback on the facility of library of the college. | 4.79 |
| 5 | Your feedback on the teaching skills of teachers of the faculty. | 7.59 |
| 6 | How do you feel about the discipline of the Institute? | 4.57 |
| 7 | Your feedback on the student's personality development through curricula and teaching in the department. | 4.72 |
| 8 | What do you feel about the syllabus from the point of view of employment? | 4.59 |
| 9 | Your feedback for student welfare activities run by the government and department. | 4.88 |
| 10 | Your feedback on teacher's behaviour with your ward. | 4.57 |
| 11 | Your feedback on the fulfil of your expectations with which you got your ward admitted to the college | 4.66 |
| 12 | Your feedback on the home assignments given by the teachers. | 4.71 |
| 13 | Your feedback on the student's participation in the cultural activities organised in the college. | 4.75 |
| 14 | Your feedback on the information system between you and the department about academic activities of your ward. | 4.81 |
| 15 | Your feedback on the behaviour of administration with your ward. | 4.66 |
| 16 | Your feedback on the regularity of classes in the college. | 4.69 |
| AVERAGE SCORE | | 4.86 |

Me
Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar

Me
Chairman
IQAC, Shri Ram College,
Muzaffarnagar

Parent's Feedback 2022-2023



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Chairman
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4. Parents/ Guardian Feedback 2022-2023

Parents are also one of the most important stakeholders whose opinion is very-very important to know for betterment and development of the college. Therefore, taking their feedback on the course of study and teaching system in the college is also important.

Shri Ram College, Muzaffarnagar conducts a parents' feedback on annual basis in order to know the parents' opinion about the course and the college. The feedback form consists of 16 items covering various aspects. The opinion is given through 5-point Likert scale where the scale is divided into five points from 5 to 1. (5 denotes satisfied, 4 denotes partially satisfied, 3 denotes neutral, 2 denotes partially dissatisfied and 1 denotes dissatisfied)

In the year 2022-2023 the parents were asked to give their opinion on 16 different aspects assigning each item a score from 5 to 1. After analyzing the entire feedback received from the parents average scores were calculated.


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The observations made through this feedback were like they have scored highest score of 4.88 to “Your feedback on the student’s participation in the cultural activities organised in the college” followed by 4.81 to “Your feedback on the information system between you and the department about academic activities of your ward.” on the other hand they have scored lowest 4.53 to “There is an emphasis on given to the practical aspect along with the theoretical aspects of education. ” and then 4.57 to “How do you feel about the discipline of the Institute ?.”

The average score received from parents for this feedback is 4.86. The score shows that the parents are highly satisfied giving this feedback.


(Dr. Pankaj Kumar)
Member


(Dr. Pooja Tomar)
Member


(Dr. Vipin Saini)
Member


(Dr. Amit Tyagi)
Member


(Dr. Minakshi Kakran)
Member


(Dr. Ashfaq Ali)
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5. Faculty Feedback on Curriculum 2022-2023

Teachers are the backbone of an educational institution as their relationship with student is direct and they are their real guardians within the campus and guides and mentors beyond the campus. They are the medium through which the curriculum is delivered to the students. Therefore, they become the most important stakeholders of college and their feedback is bit more valuable than that of other stakeholders.

Shri Ram College, Muzaffarnagar conducts faculty feedback every year to know their opinion about the Curriculum and Evaluation. The feedback form consists of 23 items covering various aspects. The opinion is given through 5-point Likert scale where the scale is divided into five points from 5 to 1. (5 denotes satisfied, 4 denotes partially satisfied, 3 denotes neutral, 2 denotes partially dissatisfied and 1 denotes dissatisfied)

In the year 2022-2023 the faculty were asked to give their opinion on 23 different aspects assigning each item a score from 5 to 1. After analyzing the entire feedback received from the faculty average scores were calculated.


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Following bar chart presents a summary of feedback for each item from the faculty and the average scores are given in the next table and bar chart

| S. N. | PARAMETERS | SCORE |
|-------|--|-------|
| 1 | Does the board of studies take care to ensure the current issues and relevance of the curriculum offering? | 4.67 |
| 2 | Is Employability given weightage in the curriculum development? | 4.63 |
| 3 | Are faculty members given enough freedom to give ideas on the curriculum development? | 4.58 |
| 4 | Has the curriculum been updated from time to time? | 4.62 |
| 5 | Is the system followed by the institution for the application and development of curriculum effective? | 4.61 |
| 6 | Are the course objectives followed in the curriculum? | 4.51 |
| 7 | Does curriculum fulfil the learning needs of all the students (Intelligent, Average, Low)? | 4.68 |
| 8 | Is the sequence of the course included in the programme appropriate? | 4.63 |
| 9 | Does the course incorporate scientific approach? | 4.75 |
| 10 | Is the curriculum helpful for personality development of the students? | 4.74 |
| 11 | Is ethical approach followed by the curriculum? | 4.57 |
| 12 | Does the curriculum contain the aspects that inspire students' activities and practical work? | 4.71 |
| 13 | Is the curriculum helpful in developing values related to social services and citizenship? | 4.65 |
| 14 | Is the holistic approach followed by curriculum? | 4.68 |
| 15 | Is the content of syllabus specified? | 4.89 |
| 16 | Is the evaluation objective? | 4.78 |
| 17 | Are the co-curricular activities opted for all round development of students? | 4.81 |
| 18 | Are the formative and summative assessments used? | 4.69 |
| 19 | Are assignments helpful in learning process of students? | 4.63 |
| 20 | Is evaluation impartial and grievance on evaluation redressed? | 4.57 |

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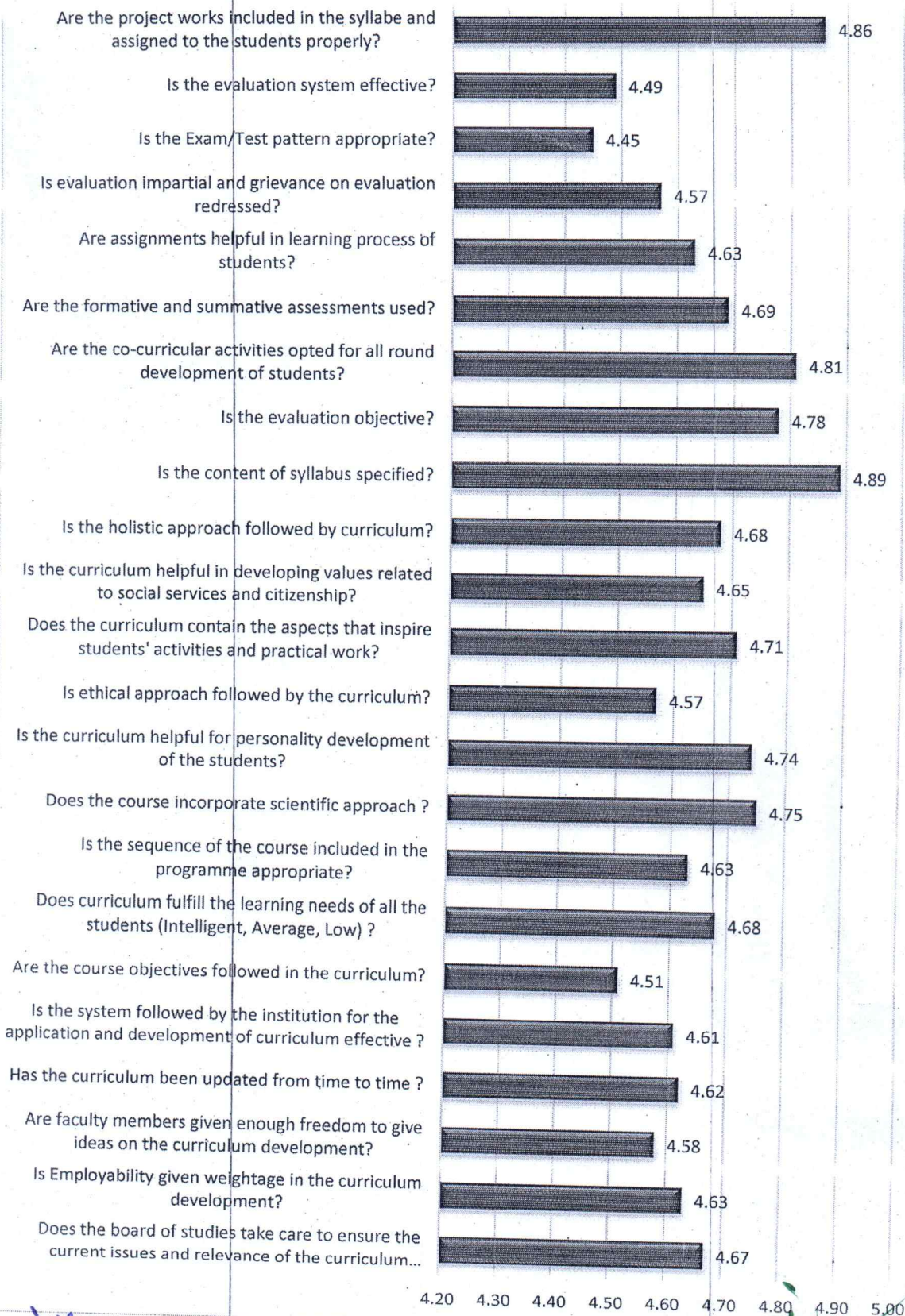
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| | | |
|----------------------|--|-------------|
| 21 | Is the Exam/Test pattern appropriate? | 4.45 |
| 22 | Is the evaluation system effective? | 4.49 |
| 23 | Are the project works included in the syllabi and assigned to the students properly? | 4.86 |
| AVERAGE SCORE | | 4.66 |


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Faculty Feedback on Curriculum 2022-2023

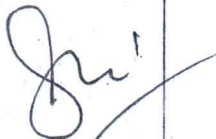


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The observations made through this feedback were like they have scored highest score of 4.89 to "Is the content of syllabus specified? & Are the co-curricular activities opted for all round development of students? followed by 4.81 to "Is ethical approach followed by the curriculum?" & Is the content of syllabus specified? And on the other hand, they have scored lowest 4.45 to "Is the Exam/Test pattern appropriate?" and then 4.49 to "Is the evaluation system effective?"

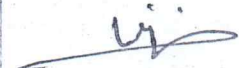
The average score received from teachers for this feedback is 4.66. The score shows that the teachers are highly satisfied giving this feedback.



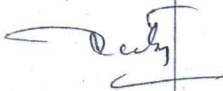
(Dr. Pankaj Kumar)
Member



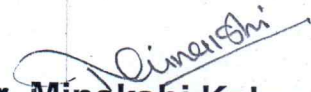
(Dr. Pooja Tomar)
Member



(Dr. Vipin Saini)
Member



(Dr. Amit Tyagi)
Member



(Dr. Minakshi Kakran)
Member



(Dr. Ashfaq Ali)
Convenor


Co-ordinator
IQAC, Shri Ram College,
Muzaffarnagar


Chairman
IQAC, Shri Ram College,
Muzaffarnagar

Action Taken Report



SHRI RAM COLLEGE, MUZAFFARNAGAR, (UP)

The management committee received the feedback analysis report for the year 2022–2023. The administration noted that the college's feedback procedure is thorough and has been carried out with the highest attention. Additionally, a questionnaire or feedback form will be designed. The following table shows the actions done in response to the management's views regarding the curriculum and educational system.

| S.N. | Observations of Feedback | Action Taken |
|------|--|---|
| 1. | Employers believe that students lack the ability to handle leadership skills, be innovative and creative in their response to challenges at work, and be innovative and creative. | 1. The employers' observations have been taken into account; some of them were also brought up in the feedback from the previous year, for which we worked hard and saw improvements in those areas. Employers have also highlighted a lack of proficiency in general communication skills this year, and the HoDs have been requested to run most leadership development programs. 2. Coordinator, IQAC has sent a letter to the affiliated university outlining the input from students, professors, and alumni and asking them to take these stakeholders' comments into consideration. |
| 2. | Even though alumni feedback is mostly positive, they still have negative things to say about the university's offered syllabus. Opportunities for group discussions are provided, and the curriculum is appropriate in terms of social accommodation and adaptability. | |
| 3. | The faculty has generally positive feedback, although they still have negative things to say regarding | |

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| | | |
|----|--|---|
| | "faculty members given enough freedom to give ideas on the curriculum development." | 3. A syllabus that is appropriate from the perspective of social accommodation and adjustment should provide chances for group discussions. |
| 4. | Students believe that there are gaps in the syllabus concerning the course's depth, that the curriculum's content, which includes project work, is adequate to meet industry needs, and that the curriculum offers valuable opportunities to learn about concepts, manual skills, analytical abilities, and broadening viewpoints. | 4. Enough latitude should be granted to faculty members to contribute ideas for curricular development. 5. From the perspective of the students, who believe that the curriculum should have more depth in the course material, project work that is tailored to industry needs, and curriculum that offers learning opportunities for concepts, knowledge, manual skills, analytical abilities, and broadening of viewpoints. |


(Dr. Prerna Mittal)
Principal, SRC


(Dr. Vinit Kumar Sharma)
IQAC Coordinator

CC to the following for information and necessary action-
1- Registrar, MS University SRE


(Dr. Vinit Kumar Sharma)
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